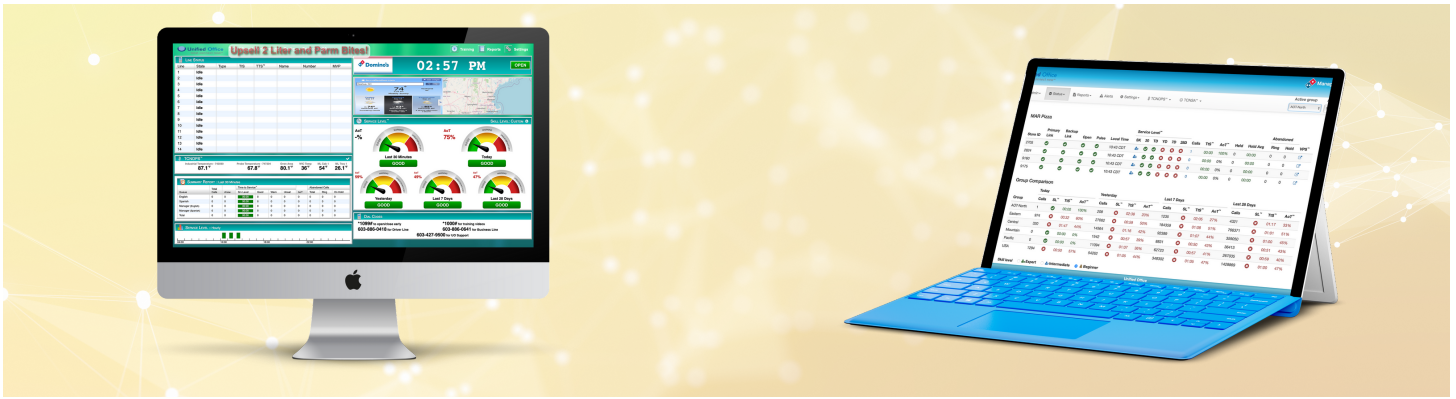




TOTAL CONNECT NOW™ AT-A-GLANCE

• Visual Performance Suite (Remote Management Portal)

- Increased Executive Real-Time Control
 - *Real-Time Alerts On All Store System Incidents*
 - *Real-Time KPI Comparison On All Stores*
 - *TCNOPST™ Alerts & KPIs On All Stores*
 - *Bi-lingual Call Routing*

• Visual Performance Suite (Wallboard - Virtual Coach)

- Increased Real-Time Store Team Effectiveness
 - *Time-To-Answer & Time-To-Service*
 - *Incoming Call Announcements*
 - *Caller On-Hold Reminders*
 - *Call Volume & Abandoned Calls*
 - *Listen, Coach and Train Staff*
 - *Daily, Weekly & Monthly Performance KPI*
- Integrated IoT Delivers Food Savings, Safety & Compliance
 - *Visual TCNOPST™ & KPIs*

• Non-Stop Business Continuity

- Multiple Network Resilience Levels
- Highest Quality Routing Protocol On Every Call
- Automatic LTE Wireless Broadband Backup

• Other General TCN Benefits

- Premier Managed Service
 - *Complete Equipment Maintenance & Support*
 - *Non-Stop Service Monitoring & Management*
 - *Superior HD Call Quality Phones & Service*
- Peak Demand Revenue Capture
 - *Unlimited Call Volume Capacity*
- Increased Upsell & Staff Development
 - *Whisper Coaching*
 - *Staff Call Recordings & Archiving*
 - *Increase Staff Productivity Resulting In Less Labor Requirement*
- Professional Greetings
- Call Queuing & Call Distribution
- Call Groups (Customers, Drivers, Vendors)

**To Schedule Your Free Demo,
call 888-279-5358 or visit www.unifiedoffice.com/contact**