



TCNOPS "REAL TIME" OPERATIONAL PERFORMANCE SUITE

Dramatically Increases Food Savings, Safety and Compliance! TCNOPS offers real time tracking and alerts that allow you and your operational team to manage each stores' refrigeration, prep table, and exhaust fan providing the following key benefits:

Integrates with Unified Office's Virtual Performance Suite (VPS) Wallboard – No more confusing multiple screens that store manager and CSRs must follow. Audible and visual alerts.

Integrates with Unified Office's Management Portal – All-in-one executive view of every franchise store TCNOPS sensor temperature band violations.

Store ID	Primary Link	Backup Link	Open	Pulser	OPS	Level	Service Level	SK	SO	YO	YO	TD	SID	Call	TSE	Ast	Hold	Alert	Temp	Hold	VPS		
3072						16:42 EDT	A									1	00:00	100%	0	00:00	0	0	CP
3082						16:42 EDT	A									11	01:24	27%	1	00:24	0	0	CP
3083						16:42 EDT	A									10	00:21	40%	0	00:00	0	0	CP
3708						16:42 EDT	A									5	00:02	80%	2	02:50	0	1	CP
3710						16:42 EDT	A									12	00:10	87%	0	00:00	0	0	CP
3717						16:42 EDT	A									5	00:00	93%	0	00:00	0	0	CP
3720						16:42 EDT	A									18	00:40	28%	2	01:07	2	0	CP
3738						16:42 EDT	A									12	00:17	44%	0	00:00	1	0	CP
3749						16:42 EDT	A									17	00:16	76%	4	01:18	0	0	CP
3751						16:42 EDT	A									1	00:14	87%	0	00:00	0	0	CP
3770						16:42 EDT	A									11	00:00	100%	0	00:00	0	0	CP
3789						16:42 EDT	A									13	00:08	77%	0	00:00	0	0	CP
3806						16:42 EDT	A									1	00:04	100%	0	00:00	0	0	CP

Enhances Food Safety – Keeps food within safe temperature limits whether in make trays, or in coolers

Ensures HCCP Regulatory Compliance – Helps your store staff manage your store prep table, refrigeration and exhaust fan to meet HCCP compliance with real-time monitoring and alerting

Helps Identify "Root Cause" Problems Early – Provides real time proactive trending and failure analysis for each store element

Enhances Food Inventory Waste Management – Food savings and waste reduction provides payback in months



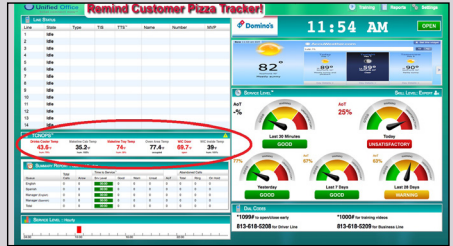
FRANCHISEE AUGUSTO GARCIA

"...had the best visit ever from a city health inspector after installing the TCNOPS service!"

"..We always lost OER points for refrigeration and now this new TCNOPS service helped my store earn at least 1 extra star in every OER Inspection!"

"..We finally have control of the walk-in cooler door and out of range temperature limits, saving 0.5% of my actual food costs. In a store that does over \$1Million per year, this 0.5% of savings (~ \$5000) pays for the entire system in months and the rest is profit!"

TCN VPS With Integrated TCNOPS Alerts



What Unified Office TCNOPS Delivers to Springfield Pie

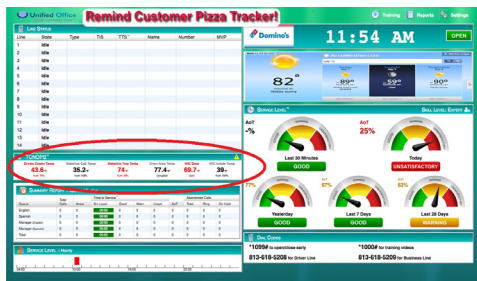
- Exceeds Inspection Requirements
- Earns Extra OER Stars
- Provides Payback in Months!



WE DRIVE OPERATIONAL EXCELLENCE
Real time monitoring and management service provider

TCNOPS REPORT AND ALERT SAMPLES - TCNOPS SERVICE COMPONENTS

Integrated Audio and Visual Alerts on Wallboard



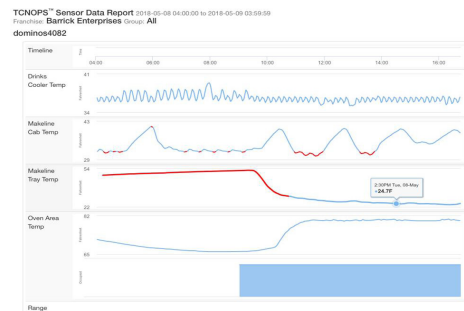
Integrated OPS (Manager's Portal)

Store	Primary Link	Backup Link	Open	Pubes	Local	Service Level*	SK	30	TD	7D	20D	20D	Calls	TIS*	ActT*	Hold	Abandoned	
272					16:42 EDT								4	00:05	100%	0	00:00	0
302					16:42 EDT								11	01:56	27%	1	00:54	0
303					16:42 EDT								10	00:21	40%	0	00:00	0
708					16:42 EDT								6	00:52	55%	2	00:50	0
715					16:42 EDT								10	00:10	67%	0	00:00	0
717					16:42 EDT								6	00:29	33%	0	00:00	3
720					16:42 EDT								16	00:40	38%	2	01:57	2
738					16:42 EDT								12	00:17	64%	0	00:00	1
740					16:42 EDT								17	00:15	76%	4	01:18	0
751					16:42 EDT								6	00:14	67%	0	00:00	0
773					16:42 EDT								11	00:51	0%	0	00:00	0

Integrated Summary Status Alert Screen

Franchise	Name	Description	Hub	Alerts	Configure	Status
AM_JD Pizza	domino0272	947 W Baylston St, Worcester, MA 01606	✓	⚠	⚙	⚠ (9/10)
AM_JD Pizza	domino0282	63 West St Burlington MA 01803	✓	⚠	⚙	⚠ (9/11)
AM_JD Pizza	domino0308	21C Tanglewood, Southborough, MA 01745	✓	⚠	⚙	⚠ (10/10)
AM_JD Pizza	domino0308	388 Worcester Street, Unit 40, Woburn, MA 02482	✓	⚠	⚙	⚠ (10/10)
AM_JD Pizza	domino0315	189 Myrtle Ave Suite 199a, Medford, MA 02155	✓	⚠	⚙	⚠ (10/10)
AM_JD Pizza	domino0317	1413 Grafton Street, Worcester, MA 01604	✓	⚠	⚙	⚠ (10/10)
AM_JD Pizza	domino0330	304 Park Ave Worcester, MA 01609	✓	⚠	⚙	⚠ (9/11)
AM_JD Pizza	domino0338	281 Concord St Framingham MA 01702	✓	⚠	⚙	⚠ (10/10)
AM_JD Pizza	domino0347	695 Turner Parkway Hyde Park MA 02136	✓	⚠	⚙	⚠ (9/10)
AM_JD Pizza	domino0349	570 Broadway Revere MA 02151	✓	⚠	⚙	⚠ (10/10)
AM_JD Pizza	domino0351	720 Boston Road, Billerica, MA 01821	✓	⚠	⚙	⚠ (9/11)
AM_JD Pizza	domino0373	1144 Saratoga Street, Boston, Mass 02138	✓	⚠	⚙	⚠ (9/11)
AM_JD Pizza	domino0378	25 Main St Suite 18 Weyland MA 01778	✓	⚠	⚙	⚠ (9/11)
AM_JD Pizza	domino0386	1142 Main Street, Holden, MA 01520	✓	⚠	⚙	⚠ (10/10)

Integrated Sensor Data Report



Sensor History Report

Hub	Start	End	Length	Alert App	Details	Recipients
domino04082	2018-05-09 09:49:12	2018-05-09 09:49:12	00:00	alwaysonning	Device W02 Inside Temp at domino04082 current temperature 41.8F is out of range. The current reading was taken at 2018-05-09 09:49:08 EDT. The temperature has been out of range since 2018-05-09 09:39:05 EDT.	
domino04082	2018-05-09 11:08:18	2018-05-09 11:08:18	00:00	alwaysonning	Device Machine Cooler Temp at domino04082 current temperature 31.4F is out of range. The current reading was taken at 2018-05-09 11:08:28 EDT. The temperature has been out of range since 2018-05-09 11:04:03 EDT.	daughlins@dominoconnect.net
domino04082	2018-05-09 13:46:15	2018-05-09 13:46:15	00:00	alwaysonning	Device Machine Cooler Temp at domino04082 current temperature 31.4F is out of range. The current reading was taken at 2018-05-09 13:46:27 EDT. The temperature has been out of range since 2018-05-09 13:15:18 EDT.	daughlins@dominoconnect.net
domino04773	2018-05-09 11:02:01	2018-05-09 11:02:01	00:00	alwaysonning	Device Machine Tray Temp at domino04773 current temperature 41.8F is out of range. The current reading was taken at 2018-05-09 11:02:01 EDT. The temperature has been out of range since 2018-05-09 11:02:01 EDT.	daughlins@dominoconnect.net
domino04773	2018-05-09 11:02:01	2018-05-09 11:02:01	00:00	alwaysonning	Device Machine Cooler Temp at domino04773 current temperature 41.8F is out of range. The current reading was taken at 2018-05-09 11:02:01 EDT. The temperature has been out of range since 2018-05-09 11:02:01 EDT.	daughlins@dominoconnect.net
domino04082	2018-05-09 15:40:00	2018-05-09 15:40:00	00:00	alwaysonning	Device Dishes Cooler Temp at domino04082 current temperature 30.1F is out of range. The current reading was taken at 2018-05-09 15:39:59 EDT. The temperature has been out of range since 2018-05-09 14:59:32 EDT.	
domino04082	2018-05-09 15:40:00	2018-05-09 15:40:00	00:00	alwaysonning	Device W02 Inside Temp at domino04082 current temperature 41.8F is out of range. The current reading was taken at 2018-05-09 15:39:59 EDT. The temperature has been out of range since 2018-05-09 15:09:05 EDT.	

Service Components

