



## **TCNOPS "REAL TIME" OPERATIONAL PERFORMANCE SUITE**

Dramatically Increases Food Savings, Safety and Compliance! TCNOPS offers real time tracking and alerts that allow you and your operational team to manage each stores' refrigeration, prep table, and exhaust fan providing the following key benefits:

### Integrates with Unified Office's Virtual Performance Suite (VPS)

**Wallboard** – No more confusing multiple screens that store manager and CSRs must follow. Audible and visual alerts.

**Integrates with Unified Office's Management Portal –** All-in-one executive view of every franchise store TCNOPS sensor temperature band violations.

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AM JD	Pizza																			
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3717	•	•	0	0		16:42 EDT	4	0		0	0	0	6	00:29	33%	0	00:00	3	0	6
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**Enhances Food Safety –** Keeps food within safe temperature limits whether in make trays, or in coolers

**Ensures HCCP Regulatory Compliance –** Helps your store staff manage your store prep table, refrigeration and exhaust fan to meet HCCP compliance with real-time monitoring and alerting

**Helps Identify "Root Cause" Problems Early –** Provides real time proactive trending and failure analysis for each store element

**Enhances Food Inventory Waste Management –** Food savings and waste reduction provides payback in months



FRANCHISEE AUGUSTO GARCIA

"....had the best visit ever from a city health inspector after installing the TCNOPS service!"

"..We always lost OER points for refrigeration and now this new TCNOPS service helped my store earn at least 1 extra star in every OER Inspection!"

"...We finally have control of the walk-in cooler door and out of range temperature limits, saving 0.5% of my actual food costs. In a store that does over \$1Million per year, this 0.5% of savings (~ \$5000) pays for the entire system in months and the rest is profit!"

#### TCN VPS With Integrated TCNOPS Alerts



What Unified Office TCNOPS Delivers to Springfield Pie

- Exceeds Inspection Requirements
- Earns Extra OER Stars
- Provides Payback in Months!

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# **TCNOPS REPORT AND ALERT SAMPLES – TCNOPS SERVICE COMPONENTS**

#### Integrated Audio and Visual Alerts on Wallboard



#### **Integrated Summary Status Alert Screen**

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Total Conne	ct Now <sup>™</sup> Opera	tional Performance Suite" Systems				
Show pendin	ng installs				Devices	
Franchise	Name	Description	Hub	Alerts	Configure	Status
AM JD Pizza	dominos3072	947 W Boylaton St, Worcester, MA 01606	<b>√</b> 3λ	۲		🕲 (9/0)
AM JD Pizza	dominos3082	53 Winn St Burlington MA 01803	~3.			(9/1)
AM JD Pizza	dominos3083	21C Tumpike Road, Southborough, MA 01745	√R.	A		(10/0)
AM JD Pizza	dominos3708	858 Worcester Street, Unit #D, Wellesley, MA	22482 <del>- 3</del> 3.	0		(10/0)
AM JD Pizza	dominos3715	199 Mystic Ave Suite 199c Medford, MA, 021	is viti	A		(10/0)
AM JD Pizza	dominos3717	1413 Grafton Street, Worcester, MA 01604	<b>√3</b> .	A		(10/0)
AM JD Pizza	dominos3730	304 Park Ave Worcester, MA, 01609	√3).	•		A (8/1)
AM JD Pizza	dominos3738	281 Concord St Framingham MA 01702	<b>√</b> 3\.	0		<ul><li>(9/0)</li></ul>
AM JD Pizza	dominoe3747	695 Truman Parkway Hyde Park MA 02136	v3).	0		🔿 (0/0)
AM JD Pizza	dominos3749	570 Broadway Revere MA 02151	~h	۲		(10/0)
AM JD Pizza	dominos3751	729 Boston Road, Billerica, MA 01821	<b>√</b> 3.	A		A (8/1)
AM JD Pizza	dominos3773	1144 Saratoga Street, Boston, Mass 02128	~2			(9/0)
AM JD Pizza	dominos3789	25 Main St Suite 1B Wayland MA 01778	<b>√</b> 3i.	A		A (8/1)
	dominos9806	1142 Main Street, Holden, MA 01520	(ix	0		0 (10/0)

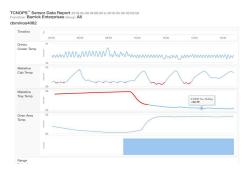
## **Sensor History Report**

Show 10 ro	ws	Pri	nt CS	V PDF	Copy						
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Hab II.	Start		End II	Length	Alert App 11	Details		Recipients			
dominos4082	08		2018-05- 08 09:45:12	01:00	alwaysonrefrig	Device WIC Inside Temp at dominos4082 current temperature 41.5F is out of range. The current reading was taken at 2018-05-08 09:44:56 EDT. The temperature has been out of range since 2018-05-08 09:29:56 EDT.					
dominos4082	08		2018-05- 08 11:50:45	26.27	openhoursrefrig	Device Makeline Cab Temp at dominos4082 current temperature 31.4F is out range. The current reading was taken at 2018-05-08 11/28/28 EDT. The temperature has been out of range since 2018-05-08 11/04/31 EDT.	of	doughslinger@comcar	it.74		
dominos4082	08		2018-05- 08 13:45:15	16.28	openhoursrefrig	Device Makeline Cab Temp at dominos4082 current temperature 31.6F is out range. The current reading was taken at 2018-65-08 13:24:17 EDT. The temperature has been out of range since 2018-05-08 13:13:18 EDT.	of	doughslinger@comcar	it.ne		
dominos4773	2018-4 08 11:20:		2018-05- 08 15:24:00	03:54:02	makelinetray	Device Makeline Tray Temp at dominos4773 current temperature 47F is out of range. The current reading was taken at 2018-05-08 11:20:04 EDT. The temperature has been out of range since 2018-05-08 11:00:57 EDT.		doughslinger@comcar	it.re		
dominos4773	08		2018-05- 08 11:03:31	03.29	openhoursrefrig	Device Makeline Cab Temp at dominos4773 current temperature 42.4F is out nange. The current reading was taken at 2018-05-08 11:27:14 EDT. The temperature has been out of range since 2018-05-08 11:03.09 EDT.	of	doughslinger@comcar	it.ni		
dominos4773	2018-0 08 11:20:		2018-06- 08 12:40:32	01:04:01	openhoursrefrig	Device Makeline Cab Temp at dominos4773 current temperature 42.4F is out range. The current reading was taken at 2018-05-08 11:27:14 EDT. The temperature has been out of range since 2018-05-08 11:21:13 EDT.	of	doughslinger@comcar	it.m		
dominos9069	08		2018-05- 08 15:38:49	23.58	alwaysonrefrig	Device Drinks Cooler Temp at dominos9069 current temperature 30.1F is out range. The current reading was taken at 2018-05-08 15:14:29 EDT. The temperature has been out of range since 2018-05-08 14:59.32 EDT.	of				
dominos9089	2018-0 08 15:53:		2018-05- 08 16:00:23	08.57	alwaysonrefrig	Device WIC Inside Temp at dominos0089 current temperature 43.2F is out of range. The current reading was taken at 2018-65-60 15:53:01 EDT. The temperature has been out of range since 2018-05-08 15:38:03 EDT.					
Hub	Start		End	Longth	Alert App	Details		Recipients			

#### Integrated OPS (Manager's Portal)

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#### **Integrated Sensor Data Report**



#### **Service Components**



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